

Q & A About your account

Q1. How to change your personal information?

A1. Please ensure you've entered your information correctly during the registration process. After registration, you are **not allowed** to change your **full name, date of birth, gender or nationality**. However, you may update your contact information including your address, contact number and email address at any-time, on the account setting page. If you need further assistance, please contact us via this email address: <u>membership@tennishk.org</u>. Please note that our staff might request for relevant documents for verification.

	Q Search	CHAN Tai Man 😋 🔺
✿ Home S Tournaments	Memberships CHAN Tal Man (Membershipro. / HXCTA Pirc 72950)	My Profile
		Account Settings Memberships
 Clubs Players 	My memberships Men	Messages
☑ Ranking ☑ Memberships	Player	Head to Head
English	Hong Kong, China Tennis Association	Favourites
	10/4/2024 - 31/3/2025	
	Please note that as part of HKCTA's ongoing environmental sustainability initiatives, physical membership cards will no longer be issued to members. T	hank you.

Q2. How to change your login name?

A2. You are not allowed to change the login name once you've completed your application.

- Q3. How to change your password?
- A3. You can change it on the account setting page.



- Q4. What are the solutions if you forgot your login name or password?
- A4. Please click either 'Lost your password' or 'Lost your login name'

	THKETT	7 ×	
	Log in		No account yet?
	Login name	*	igodoldoldoldoldoldoldoldoldoldoldoldoldol
	Password	*	 ⊘ Know what is going on in your club ⊘ Follow your friends or opponents ⊘ Know when you are playing again
	LOGIN Lost your password? Lost your h	ogin name?	SIGN UP
provi	ided by tournament software		

Lost your password: You will then receive an email reset a new password.

Lost your login name: You will receive an email for the login name.

- Q5. How to apply for a physical membership card?
- A5. From now on, HKCTA will not issue the physical membership card.
- Q6. How to upload your recent photo?
- A6. Step 1: Firstly, please login to your HKCTA Pin Account Step 2: Click ' o ' in the 'My Profile' section on the home page Step 3: Eventually, click 'Upload Image' to upload your recent photo **Maximum image upload size: 8MB**

Step 4: Finally, click 'Save' to update your profile.

 ** your photo will be displayed on the membership card **



Q7.

Can you pay for multiple members by a cheque at once? Yes, please list out the members' names and their HKCTA Pin at the back of the A7. cheque.

- Q8. Where can you check your profile & virtual membership card?A8. You may find all these information on the membership page.

	Q Search	CHAN Tai Man 여
✿ Home	Memberships CHAN Tai Man (Membership no. / HKCTA Pric 7259)	
S Tournaments		
🏴 Clubs		
😤 Players	My memberships	MEMBERSHIP CARD
🗠 Ranking		
Memberships	Player	Remark: The Membership card is only displayed within the effective date.
💴 English	Hong Kong, China Tennis Association	e.g. (The Membership card will be displayed from
	Junior 10/4/2024 - 31/3/2025	April 1, 2020 to March 31, 2021)
	Please note that as part of HKCTA's ongoing environmental sustainabil	ity initiatives, physical membership cards will no longer be issued to members. Thank you.